

Privacy policy

In dealing with personal information, we recognize the importance of personal information you deposit from our customers, the “Law Concerning the Protection of Personal Information” (hereinafter referred to as the Personal Information Protection Act), ” Law concerning the use of numbers to identify “and other related laws and regulations, guidelines, and we will properly manage your personal information according to this privacy policy with corporate social responsibility.

Acquisition of personal information

When using our service to our customers, we may keep your personal information. In this policy, personal information means information that can distinguish yourself and customer-specific information such as name, address, date of birth, phone number, e-mail address, etc. you keep from customers through each service. When you keep personal information from the customer, we will use the purpose of use, the method of use, the scope of use, the company’s window to the customer, a partner company that the company provides your personal information (Share personal information you have kept with us We will inform you of the range of personal information in the necessary range beforehand by publishing on the website etc. etc.

Purpose of using personal information

We use personal information you got from customers for the purpose of making it public. We will not use personal information without your consent, beyond the scope of this purpose of use. In addition, we may statistically process the personal information you keep with age distribution, hobby preference distribution, usage history, etc. before sending it to a third party or making it public, however, , It is not a thing that can identify an individual.

Disclosure disclosure of personal information

We will not disclose / disclose personal information to third parties without your consent. We may disclose personal information to our affiliated companies and subcontractors within the scope necessary for each service in advance with the consent of the customer by terms of use etc. In this case, We take appropriate measures such as concluding confidentiality agreement so that subcontractors leak out personal information and re-offer, not to use beyond prescribed purposes of use. However, we may cooperate only with requests from public organizations such as courts, public prosecutors offices, police, etc., or requests for disclosure / provision of information based on laws and ordinances.

Safety management of personal information

Regarding the handling of customer's personal information, we take necessary and appropriate measures with maximum effort to prevent information leakage, loss, damage, tampering, unauthorized access, etc. and other safety management. We restrict employees who handle personal information to the extent necessary according to purpose of use, and by placing a person responsible for handling the customer's personal information for each service, we provide necessary administrative supervision I am performing.

Correcting and stopping use of personal information

We will endeavor to keep personal information accurate and up to date. If you wish to correct or stop using your personal information, please offer according to the procedure to be presented for each service. We will respond promptly within a reasonable range after confirming the proper identity at our company. In addition, regarding the personal information of customers who no longer use our service, we will hold for reasons of storage period prescribed by the law concerning each service, or the storage period reasonably set according to the nature and contents of each service There is.

Disclosure of personal information

If you wish to inquire about the registered content of your personal information, please do not hesitate to contact us directly to the inquiry window of each service. We will promptly respond to reasonable scope after we have properly confirmed identity. Please note that a fee may be charged separately.

Compliance with related laws and regulations

We will comply with Japanese laws and regulations and will make efforts to improve it as necessary for the handling of personal information held by our company.

CarbGeM Inc.